

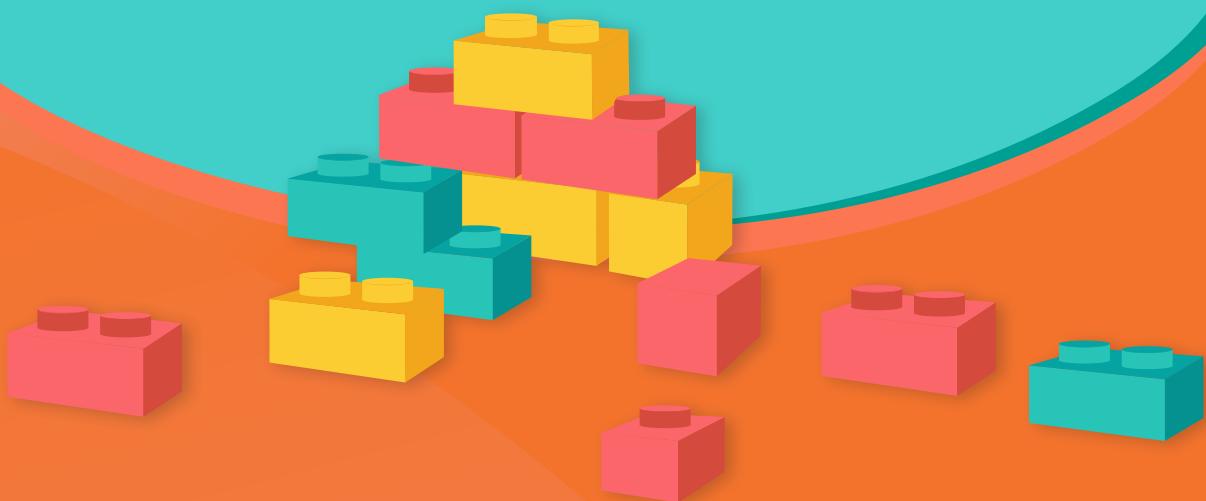
Changing Lives Transforming Communities

ANNUAL REPORT 2024 / 2025



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About Us

Lakeside Family Services (Lakeside) is an Institution of a Public Character (IPC) and Charity which has served the community since 1993, regardless of race, language, or religion.

We strengthen marriages and families (including the low-income and vulnerable), develop resilience in disadvantaged children, mould troubled youths into contributing individuals, empower active seniors to help lonely seniors, assist ex-offenders in reintegrating into society, and help women with unsupported pregnancies.



Mission

We at Lakeside fulfil our Christian responsibility to the society by caring for the community. We provide quality services, focused on the needs of individuals and families in the community at Jurong and beyond, regardless of race, language or religion.

We work in harmony with our neighbours, the community and the government.

Vision

Changing Lives,
Transforming Communities



Values

- Missional
- Competent
- Capacity Builders
- Compassionate
- Christ-Like
- Outreach-Focused
- Team Ministry Oriented

Chairman's Message



Lakeside's guiding vision is to change lives and transform communities. Since 1993, we have been serving vulnerable individuals and families across all walks of life, helping them overcome challenges, build resilience, and find hope.

Our work spans the full spectrum of the community, from strengthening marriages and families, reaching children and youths at risk, empowering seniors to serve vulnerable seniors, assisting ex-offenders, to helping women with unsupported pregnancies. At the heart of everything we do is the belief that every person deserves dignity, care and to live with fullness and purpose.

Lakeside continues to build meaningful connections in the community through services that unite people across generations, support vulnerable groups, and empower individuals to make positive progress. None of this would be possible without the dedication of our staff and volunteers, and the generosity of our partners and donors. Your gifts to our fundraisers: *Season of Giving*; *Small Steps, Big Dreams*; *Lakeside Charity Golf 2025* and *Lakeside Charity Gala 2025* drive this work forward.

As we look to the future, Lakeside remains committed to creating spaces of hope, restoration and providing care for all in need. Together, we can make a lasting difference in the lives of those we serve and strengthen the fabric of our community.

Andrew Tay
Chairman



Executive Director's Message



It has been a busy and exciting year for Lakeside. This year, we served over 15,633 beneficiaries as we continued to identify gaps, innovate, and extend our reach because every life matters.

We deepened our community connections through intergenerational programmes that brought together children from The GRIT Project and Lakeside Student Care with seniors from Kaki Kampong Seniors Wellness. Through shared experiences such as cooking and art, they built friendships that transcended age and background. Youth and senior volunteers also visited vulnerable seniors in their homes, offering companionship, joy, and dignity. These moments remind us that when generations come together, communities grow stronger, warmer, and kinder.

We also expanded The GRIT Project to reach more children and youths who need support, friendship, and encouragement. What began as a weekly sports outreach has now grown into a full-fledged drop-in programme at Boon Lay. Our team and volunteers continue to journey alongside these young people, believing in their resilience and potential.

This year, we also had the joy of meeting many of our long-time friends and new supporters at our fundraising events, namely the *Small Steps, Big Dreams Overnight Walk*; *Lakeside Charity Golf 2025* and *Lakeside Charity Gala 2025*. Your generosity and encouragement have enabled us to continue funding programmes and to support the upcoming move of our TJ Haven centre to Clementi. We are deeply grateful for your partnership in making our mission possible.

At Lakeside, we believe in walking alongside every person who crosses our path with compassion, courage, and commitment. Thank you for journeying with us as we continue to serve, connect, and bring hope to our community.

May God bless you. All glory be to Him.

Teo Tee Loon
Executive Director

Strengthening the Foundations



901
individuals and families served

Top issues:

17%

Financial Issues

15%

Family Violence

13%

Accommodation / Shelter Issues

89%

of clients expressed enhanced self-reliance and resilience

96%

of clients expressed satisfaction with the service received at our FSCs

Family Service Centre (FSC)

Through casework and counselling, our Family Service Centre teams were able to engage individuals and families who needed professional support to overcome a variety of complex challenges.

We rejoice with our clients as they overcome challenges and gradually learn to navigate life independently.

Staff also tapped on community resources to support and strengthen our clients. We are truly thankful for support of the stakeholders in their lives, as well as our community partners and sponsors who have generously provided resources in their time of need.

Community Outreach

This year, Jurong West FSC expanded the scale of “Our Free Market” with generous support from Southwest CDC and Jurong Spring CC. Held at Jurong Spring CC on 5 July 2025, this annual event brought together more than 500 people comprising a diverse mix of community groups and volunteers, including Mindful Community, Zhong Hua TCM Medical Centre, and the Malay Focus Group by Jurong Spring CC.

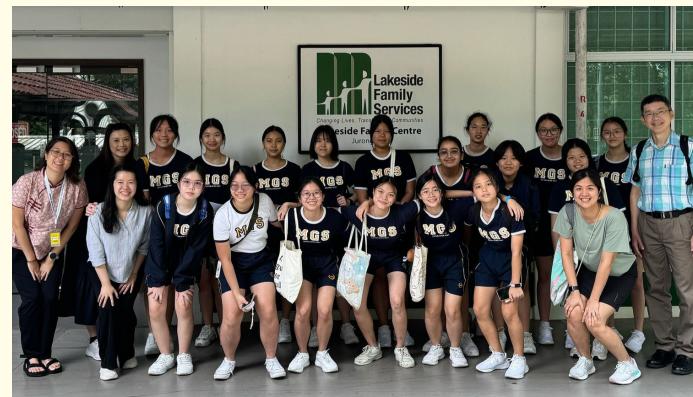
The initiative aimed to foster neighbourly care and mutual support, raise mental health awareness, promote sustainable living through reuse and upcycling, and strengthen community resilience and cohesion in Jurong West through volunteerism.



Our Free Market focused on utilising resources within the community to support one another. It also cultivated sustainability by reusing items and reducing waste.

On 25 March 2025, a group of 20 students from Methodist Girls’ School (Secondary) visited Jurong East FSC to gain an understanding of the services and support systems available to the community that Lakeside is serving.

After our sharing on Lakeside’s work, we led the students on a walk around the rental blocks. They did community mapping by observing the surrounding amenities and engaging the residents. They were also encouraged to think critically about existing community services. We hope the visit would inspire them to propose meaningful initiatives that can enhance and complement Lakeside’s efforts in the future.



The students shared that they gained insights into the challenges faced by families and the strategies used to provide effective intervention.

Group Work

Jurong East FSC conducted **The Light** in May 2025, a skills-based group work designed to help children learn to cope with after-crisis situations. In collaboration with Lakeside Student Care (Jurong East), seven children attended, and all of them gave positive feedback and shared their learning experiences when applying coping skills. The intended outcomes were achieved, with all participants successfully identifying at least two crisis responses, two coping strategies, and two sources of support.

Journey to Intimacy, tailored to Chinese-speaking clients, showed clients how they can cultivate healthier relationships, effectively manage conflicts, and foster holistic personal development. They gained a deeper understanding of themselves and identified areas for improvement in self-regulation and communication.

A total of 26 clients benefited significantly from the group work. 94% of participants indicated that they gained new insights and perspectives that deepened their self-understanding, while also identifying areas for improvement in self-regulation and communication skills.



Types of Cases Handled by Our FSCs

Period of Report: 1 August 2024 to 31 July 2025

Presenting Issue(s)	Jurong West	Jurong East	Combined
Accommodation / Shelter Issues	50	69	119
Addiction - Drugs / Gambling / Others	1	0	1
Behaviour - Children, Youths	21	11	32
Caregiving Issues	14	14	28
Childcare Issues	9	4	13
Elderly Issues	2	2	4
Emotional Issues	48	54	102
Employment / Career Issues	2	2	4
Family Issues	21	42	63
Family Violence - Children / Elders / Siblings / Spousal	61	76	137
Financial Issues	100	52	152
Health Issues	2	1	3
Interpersonal Issues	6	1	7
Legal Issues	5	3	8
Marital Issues / Extramarital Relationship	32	26	58
Mental Health Issues	27	36	63
Parenting / Child Management	32	30	62
School Issues	0	4	4
Youth Issues	7	1	8
Others	2	31	33
Total	442	459	901

Helping Marriages & Families in Distress

665 individuals and families counselled

676 individuals received at least 1 divorce support programme

Over
80%

of families reported healthier relationships after counselling



Strengthening Families Programme – FAM (Lakeside Family Services)

FAM (Lakeside Family Services) journeys alongside individuals, couples, and families navigating challenges such as marital conflicts, parent-child difficulties, divorce-related issues, grief and loss, and mental health concerns. Through our counselling and divorce support programmes, we strengthen families so they can thrive through life's difficult seasons.

Counselling

Our counsellors draw from approaches like Structural Family Therapy, Emotionally Focused Couples Therapy, Art Therapy, and more. More than 300 families received counselling support, with over 80% gaining new insights, better emotional management, and healthier relationships. Couples reconciled, families improved communication, and individuals facing grief or mental health challenges built resilience and self-awareness.

Mandatory Co-Parenting Programme

Families experiencing divorce often grapple with co-parenting conflicts and children's adjustment to new family structures. More than 600 parents received support through the Co-Parenting Programme (CPP), learning to understand their own and their children's needs and make child-focused decisions. Over 90% of parents who completed CPP reported being better informed about the impact of divorce on their families.

Children-In-Between

More than 30 parents and children participated in Children-In-Between (CiB). Parents learned co-parenting skills, while children found a safe space to express emotions and strengthen their sense of security. More than 90% of parents who attended CiB were able to identify at least two co-parenting skills, while over 90% of children reported reduced stress.

Journey Beyond Divorce

33 individuals participated in "Journey Beyond Divorce", a support group that helps people connect, process emotions, and rebuild after separation. Guided by counsellors, participants emerged more confident, resilient, and hopeful for the future.

"I'm incredibly grateful for this support group. It came at just the right time as I was navigating the challenges of my divorce. The counsellors were incredibly dedicated, even leading sessions after hours to support us.

The sessions were immensely helpful, drawing insightful comparisons between our emotions and those in the movie 'Inside Out 2'. We explored the Gottman Institute's concept of the 'Four Horsemen' and their antidotes, and identified our personal values. These tools are essential for building mental and emotional resilience.

I truly appreciate the availability of such programmes, especially considering how mentally, emotionally, and financially draining a divorce can be. I now see divorce not as a failure but as a course correction that has brought me renewed confidence and assurance."

Lucy (not her real name)
Beneficiary, Journey Beyond Divorce



Supporting & Equipping Parents & Couples

2,921 | 22
parents couples



96%

of parents reported reduced parenting stress

Families for Life@Community (FFLC)

As a Families for Life@Community (FFLC) service provider appointed by the Ministry of Social and Family Development (MSF), we are here to help families grow stronger. FFLC enhances parent-child relationships and their well-being through a tiered range of evidence-based parenting programmes that are based on individual needs and the ages of the children.

We strengthen marriages through providing a variety of evidence-based marriage programmes tailored for soon-to-wed, newlywed, and long-married couples. These programmes equip couples with personalised relationship insights and practical skills.



Mrs Raj, a regular participant in our mothers' support group, enjoying family time at Universal Studios Singapore on a trip sponsored by MSF for FFLC beneficiaries.

Programme	Description	What Lakeside does	Impact
Triple P Positive Parenting Programme Seminars (Level 2)	<ul style="list-style-type: none"> Equip parents with practical strategies to strengthen relationships and prevent behavioural problems 	<ul style="list-style-type: none"> 3 parenting seminars (total 4.5 hours) 	<ul style="list-style-type: none"> 731 parents attended at least 2 out of 3 sessions Of 246 parents surveyed, 99% reported improved parenting competency 96% reported reduced parenting stress
Triple P Positive Parenting Programme Consultations (Level 3)	<ul style="list-style-type: none"> One-on-one coaching for parents facing specific parenting challenges 	<ul style="list-style-type: none"> 3-4 individual consultation sessions (30-45 mins per session) 	<ul style="list-style-type: none"> 253 parents completed Level 3 Of 124 parents surveyed, 100% reported improved parenting competency 96% reported reduced parenting stress
Topical Talk for Parents	<ul style="list-style-type: none"> Equip parents with knowledge and practical tools on a wide range of parenting concerns 	<ul style="list-style-type: none"> Parenting talk (60-90 mins per talk) 	<ul style="list-style-type: none"> 1,741 parents attended 14 talks
Family Journey @ Lakeside	<ul style="list-style-type: none"> Parent support group helps parents find hope and faith in their parenting journeys Help parents connect by sharing ideas, experiences, and best practices with one another Strengthen parent-child relationships 	<ul style="list-style-type: none"> Monthly onsite support group with parenting talk to discuss timely and relevant issues faced by parents Twice-yearly parent-child bonding activities 	<ul style="list-style-type: none"> An average of 55 parents attended each month
Purposeful Play	<ul style="list-style-type: none"> Empower parents to boost children's development through play and daily activities Use 10 evidence-based strategies to maximise children's growth and potential 	<ul style="list-style-type: none"> 5 weekly onsite sessions for parents and children (0-6 years) 	<ul style="list-style-type: none"> 141 parents attended at least 4 out of 5 sessions
Prepare / Enrich Marriage Enrichment Programme	<ul style="list-style-type: none"> Enable couples to deepen their understanding of relationship dynamics and individual personalities Help couples gain insights to their strengths and growth areas using assessment tool Build resilience in marriage 	<ul style="list-style-type: none"> 12 hours of onsite group work for couples who are married for more than 2 years 	<ul style="list-style-type: none"> 22 couples Of 18 spouses surveyed, 100% reported improved communication skills and confidence in managing conflict

Honouring & Enriching Seniors



Kaki Kampong Seniors Wellness (KKS)W

Kaki Kampong Seniors Wellness serves seniors aged 50 and above by helping them live active and fulfilling lives. Through our programmes, we empower seniors to take charge of their lives and improve their well-being. KKS also equips seniors to serve other vulnerable seniors in the community.

848
seniors supported

215
volunteers mobilised

85%
of seniors able to
better manage
their physical and
mental health

100%
of vulnerable seniors
improved in social
well-being

Programme	Description	What Lakeside does	Impact
Community Outreach	<ul style="list-style-type: none"> • Engage seniors and help them remain active • Provide seniors with health counselling and education 	<ul style="list-style-type: none"> • Conduct weekly outreach activities • Conduct monthly health assessments • Organise festive celebrations and outings for seniors 	<ul style="list-style-type: none"> • 442 seniors supported with programmes, outings, celebrations • 85% of seniors able to better manage their physical and mental health • 80% of seniors reported increase in social connectedness
Community Intervention	<ul style="list-style-type: none"> • Empower seniors to volunteer and help others in the community • Provide vulnerable seniors with social and emotional support 	<ul style="list-style-type: none"> • Provide weekly chaperone service to fetch seniors with mobility issues to the centre, enabling their participation in programmes and reducing social isolation • Support vulnerable seniors through weekly check-ins on their well-being and provide opportunities for them to share issues and challenges • Engage nursing home patients through singing, games, and performances 	<ul style="list-style-type: none"> • 50 senior beneficiaries • 77 volunteers • 100% of vulnerable seniors improved in social well-being with chaperone services • 100% of senior volunteers keen to continue befriending seniors
Community Training	<ul style="list-style-type: none"> • Equip volunteers to serve seniors in the community 	<ul style="list-style-type: none"> • Provide monthly training and support to volunteers who serve the seniors 	<ul style="list-style-type: none"> • 153 volunteers trained • 215 volunteers engaged • Over 78% of volunteers who attended training are more confident in serving seniors

Age Well Everyday

The Age Well Everyday (AWE) programme provides seniors with a variety of activities that promote physical and mental wellness, including cognitive workouts, fitness exercises, health talks, and mindfulness sessions. It helps seniors stay mentally sharp, manage stress effectively, and improve their overall quality of life.

AWE began as a partnership with the Yeo Boon Khim Mind Science Centre (YBK MSC) and the Dementia Prevention Programme from the Jurong Ageing Study. It is run by KKS W staff and volunteers who are trained and certified by YBK MSC. We also work with Jurong Spring Community Centre to encourage more seniors to take part in AWE.



Caring for Mrs Wee

For more than a decade, Mrs Wee, 87, has been a regular participant at KKS W. Although she has been living alone since her spouse passed away more than 10 years ago, she enjoys the community here.

She used to be able to move around independently and take care of herself. However, two years ago, she had a fall and had to undergo hip surgery. During her rehabilitation at the hospital, she struggled with the pain and felt helpless as she did not have many people who would visit her.

As she was unable to perform some daily activities independently upon her discharge, we worked with a medical social worker to link her to relevant assistance and resources. We also visited her regularly and ensured that her helper was able to look after her.

Recently, she suffered a massive stroke, but we continued to support her and arrange for her to come to our centre while her helper runs errands and liaises with medical social workers to complete her Advance Care Plan and Lasting Power of Attorney.

Mrs Wee believes that it is a miracle that she regained the ability to speak, eat, and walk independently after the stroke. She is most grateful for KKS W's support!

Mrs Wee

Beneficiary, Kaki Kampong Seniors Wellness

Intergenerational Programmes

A new intergenerational initiative started this year, featuring a series of activities designed to bring Lakeside Student Care children and KKS W seniors together for food preparation and arts and crafts. Groups of youths and senior volunteers also conducted home visits together to engage vulnerable seniors in conversations and activities. Intergenerational programmes enhance quality of life by fostering social connectedness, emotional well-being, and happiness among seniors, children, and youths.



Intergenerational activities can strengthen bonds between generations and encourage positive perceptions across different age groups. For example, the number of seniors who reported feeling comfortable interacting with children and youths doubled.

Amy's Journey of Giving and Receiving

"I am grateful to be part of the KKS W community, which has supported me through life's challenges. What makes it even more special is having my mother join me in the centre's activities. I enjoy taking on new roles, like being the emcee for festive events, something I never imagined myself doing.



I also lead singing and games at nursing homes. It was heartwarming to see the senior I befriended light up during our visits and share his stories with us. Volunteering has helped me grow, and I am truly glad to belong at KKS W."

Mdm Amy (left)

Volunteer, Kaki Kampong Seniors Wellness



Restoring & Empowering the Next Generation

1,020
children served

3,856
youths served



Lakeside cares for children in the community, especially those from disadvantaged families. We nurture them with quality programmes and services that guide their social and emotional development.

We rehabilitate troubled youths and inspire them to develop their strengths and fulfil their aspirations. We also raise awareness and provide support for youth mental health issues. To provide holistic help, we work with schools, parents, employment agencies, the police, and government ministries.

The GRIT Project (TGP)

Lakeside's The GRIT Project serves children and youths between 7 and 17 years old in Nanyang, Boon Lay, Jurong East, and Jurong West.

We engage them with programmes and services designed to stay relevant with the latest children and youth trends and needs. Experiential learning and mentoring are key elements in all our programmes, which include outdoor adventure learning and interest groups.

We seek to instil GRIT through our values: Grace, Respect, Integrity and Tenacity. Through our programmes, we provide a safe space for self-discovery and empowerment. We hope to help children and young people grow to be confident, competent, connected, caring and of good character, so they can make good life choices and give back. We exist to nurture and equip a caring generation to serve the community.

658
children in TGP

365
youths in TGP

71%

of parents noticed positive changes in children's behaviour after weekly drop-in sessions



The GRIT Project nurtures and equips a caring generation to serve the community.

Programme	Description	What Lakeside does	Impact
Sparks!	<ul style="list-style-type: none"> School holiday programme for 7 to 12 year olds that promotes socioemotional and cognitive development, positive self-identity, and good values 	<ul style="list-style-type: none"> Provide a fun and safe environment for learning, plus field trips 	<ul style="list-style-type: none"> 284 children
The GRIT Hub+ (Nanyang & Jurong West)	<ul style="list-style-type: none"> Weekly drop-in for 7 to 12 year olds that provides a sense of belonging to the community and a safe space for them to grow 	<ul style="list-style-type: none"> Provide homework coaching, supervised playtime, thematic activities with adult supervision Run school holiday outings, tuition support, and interest-based groups like coding classes (subject to volunteer group's availability) 	<ul style="list-style-type: none"> 195 children 71% of parents noticed positive changes in their child's behaviour 64% of parents noticed positive changes in their child's interactions with others
The GRIT Hub (Nanyang, Boon Lay, Jurong West)	<ul style="list-style-type: none"> Weekly drop-in for 11 to 17 year olds of all backgrounds, to be engaged in youth-friendly activities with peers and befrienders 	<ul style="list-style-type: none"> Provide a safe social space where they can spend time meaningfully after school and make friends Run activities and outings during special occasions and school holidays Started another programme run in Boon Lay in 2025 evolving from the sports outreach 	<ul style="list-style-type: none"> 372 youths 100% of youths expressed satisfaction with the programme and activities
School Social Work	<ul style="list-style-type: none"> School-based customised Group Work sessions and workshops for students 	<ul style="list-style-type: none"> Help students improve socioemotional and interpersonal skills 	<ul style="list-style-type: none"> 5 schools served 34 children 82 youths
The GRIT Academy+ (Jurong East & Jurong West)	<ul style="list-style-type: none"> Mentoring programme for 11 to 14 year olds to undergo journey of self-discovery and personal strengths, supported by mentors and peers 	<ul style="list-style-type: none"> Provide experiential activities that emphasise relationship-building and life skills 	<ul style="list-style-type: none"> 16 children 14 youths 15 beneficiaries served residents at Our Free Market
The GRIT Academy (Nanyang)	<ul style="list-style-type: none"> Mentoring programme for 13 to 17 year olds to undergo journey of self-discovery and explore their potential 	<ul style="list-style-type: none"> Run mentoring sessions, experiential learning and relationship-building activities 	<ul style="list-style-type: none"> 26 youths

The GRIT Hub+

Thanks to the generous sponsorship from UOB and Mandai Wildlife Group, children from The GRIT Hub+ and their families were given an opportunity to explore Bird Paradise together on 27 October 2024. The families got to enjoy a tour of the park, complimentary food or retail vouchers, and most importantly, an opportunity to form precious memories with their families.



The GRIT Hub+ strongly advocates for family bonding as a key ingredient in raising confident and resilient children. We are thankful to UOB for sponsoring 100 beneficiaries from 24 families on a trip to Bird Paradise.

The GRIT Academy



Youths from The GRIT Academy gave back to the community by participating in an intergenerational project and conducting interactive educational segments on sustainability. 30 youths and seniors took part in the project at Kaki Kampong Seniors Wellness Centre on 19 June 2025.



Beneficiary Yi Xuan, 14, with her mentors at The GRIT Academy's graduation. She also gave a touching sharing about how TGP changed her life at the Lakeside Charity Gala 2025.

"Before coming to TGP at 13, I was lonely and got bullied in school. I was made fun of, and every morning, I would wake up with the same dreadful thoughts, "I don't want to go to school." Nonetheless, I still had to do the same dreadful routine from Monday to Friday, going through school thinking, "I don't want to be here."

I didn't care about studies, and I would get into trouble just because my life felt too boring. I struggled with friendships. When my friends and I quarrelled, I would put the blame on them or end the friendship.

These problems continued until a friend of mine invited me to The GRIT Academy, an eight-month mentoring programme. After joining them, I felt like I had finally found my safe space. Friends to have fun with, mentors to talk to about my problems, and a second home to look forward to going to every week. They gave me advice on my studies, family, and friendship problems.

I remember one day, my best friend at school betrayed me and spread rumours about me. It felt like almost the whole school knew. I was so sad, and the first thing I did was to go to TGP to seek my mentor's advice. The moment I stepped into the centre, I felt so safe, I cried my heart out. My mentors comforted me, and after that day, I knew they would always have my back no matter what.

With the support I received, I was motivated to become a better person. I became more confident in myself. My family became closer. I don't get into trouble anymore. I patched things up with the friends I had broken friendships with and made even more new friends!

My grades improved from straight C's to almost straight A's. I was among the top ten students in my class, receiving The Most Perseverance Award! Going forward, I want to pursue my studies and become a doctor. I also want to cherish the people in my life who care about me."

Yi Xuan
Beneficiary, The GRIT Academy

The GRIT Hub



Volunteer Erica lends a listening ear to her youth mentee during The GRIT Hub's activities. Our volunteers are often supported by staff in their volunteering journey with us.

"As a final year student with a flexible schedule, I wanted to volunteer with the extra free time I had. What really interested me about Lakeside and especially The GRIT Hub was that I could give back to the community directly by engaging with youths.

With weekly drop-in sessions, we give the youths an avenue to talk about their week, enjoy fun activities, and bond with other youths and volunteers. I like the friendly vibe and culture at TGH. Everyone is super welcoming and supportive! I hope to see the youths feel less stressed and worried about school. Having been a young student myself, I understand how detrimental the pressure of academia and social norms in school can be.

I believe that all youths are deserving of our support, no matter their backgrounds, as they are all going through a tough period of growth and stress in their lives. After all, we were once in that position where even a small act of kindness would have made our days. Your support for these youths in their formative years will help them understand that they are being heard and cared for."

Erica
Volunteer, The GRIT Hub



Integrated Service Provider (ISP)

Lakeside is one of the agencies appointed by the Ministry of Social and Family Development to run Integrated Service Provider (ISP) programmes for youth offenders and youths-at-risk.

Being enrolled in these programmes gives them the opportunity to learn from their mistakes and discover more of themselves. Through case management, counselling, and Group Work, they can gain the awareness, knowledge and life skills needed to avoid risky situations in the future.



Programme	Description	What Lakeside does	Impact
Enhanced Step-Up	<ul style="list-style-type: none"> 12-month programme for youths either at risk of dropping out of school or out of school youths 	<ul style="list-style-type: none"> Help youths discover their challenges in attending school Help youths be meaningfully engaged 	<ul style="list-style-type: none"> 8 youths
Guidance Programme	<ul style="list-style-type: none"> 6-month programme for youths with minor offences 	<ul style="list-style-type: none"> Help youths make the right choices to lead a crime-free lifestyle Teach youths pro-social ways to solve problems and conflicts Assist youths in being meaningfully engaged with school or work Support youths in forming healthy relationships with family and peers 	<ul style="list-style-type: none"> 14 youths
Streetwise / Enhanced Streetwise Programme	<ul style="list-style-type: none"> 6-month voluntary, preventive, rehabilitative programme for youths who associate with gangs Enhanced Streetwise Programme is a pre-court diversionary programme for youths who play a minor role in gang-related offences 	<ul style="list-style-type: none"> Help youths make wise choices in dissociation with gang-related peers Provide individual and family counselling, group work 	<ul style="list-style-type: none"> 1 youth
Triage	<ul style="list-style-type: none"> Assist police investigations of cases by interviewing young offenders 	<ul style="list-style-type: none"> Recommend appropriate intervention for the youths based on the interviews Offer timely referrals for the family to receive necessary support 	<ul style="list-style-type: none"> 156 youths
Post Care	<ul style="list-style-type: none"> Follow-up programme for up to 2 years For youths who have successfully completed any ISP programme 	<ul style="list-style-type: none"> Help youths maintain good progress by providing emotional support Engage youths constructively by introducing community activities and providing career guidance Refer youths to community resources for longer-term counselling support 	<ul style="list-style-type: none"> 8 youths

“My grandson’s curiosity about fire resulted in an offence, which activated the SCDF and police. He was enlisted in the Guidance Programme (GP), where he was enlightened on safety do’s and don’ts. My wife and I were impressed by the changes in his attitude and how he perceived things.

Initially, he had a challenging attitude regarding timeliness. The counsellor enforced consequences for latecoming – He was required to do one sit-up for every minute he was late. This motivated him to be on time and even early. To encourage him, the counsellor also did jumping jacks for every minute that he was early. As a result, his attitude and behaviour improved.

Thank you so much for helping him understand what environmental safety means. Kudos to all of you and keep it up.”

Grandparent of Beneficiary
Integrated Service Provider

Networking

On 7 March 2025, we organised a sharing and networking session themed “THRIVE (To Help Restore Individual Voices Effectively)” with 28 schools and 12 community partners from Jurong East and Jurong West. The session brought together 100 representatives from the Ministry of Social and Family Development, the Ministry of Education, and Starfish Singapore to strengthen collaboration, share best practices and resources, and support youth well-being and development.



CREST-Youth (SOAR)

3,304
youths

450
youths learned tools to
manage stress & build
resilience



87
parents and
caregivers

CREST-Youth (SOAR) is a community-based mental health developmental programme that supports youths in building resilience, strengthening mental well-being, and discovering their strengths.

Designed as a safe and supportive platform, SOAR engages youths through one-on-one counselling sessions, workshops, and experiential learning. It fosters self-awareness, emotional regulation, and positive identity formation.

By nurturing life skills, peer connections, and meaningful community involvement, SOAR empowers young people to overcome mental health challenges, set personal goals, and confidently navigate transitions in school, family, and society.

Service	Description	What Lakeside does	Impact
Individual Support for 12 to 25 year olds	<ul style="list-style-type: none"> Empower youths to build resilience and strengthen decision-making skills Empower youths to work towards their personal goals in a safe and supportive environment 	<ul style="list-style-type: none"> Provide one-to-one emotional support for youths navigating personal, academic, social or emotional challenges Provide engaging group activities and informative workshops Equip youths with tools to manage stress, build resilience, and foster positive relationships 	<ul style="list-style-type: none"> 450 youths
Outreach	<ul style="list-style-type: none"> Create safe entry points for youths to access timely support Strengthen youths' sense of belonging and community ties 	<ul style="list-style-type: none"> Conduct talks, roadshows, workshops, and social media campaigns Educate young people about mental health, coping strategies, resources 	<ul style="list-style-type: none"> 2,854 youths
Parents & Caregivers Support	<ul style="list-style-type: none"> Partner with parents and caregivers to strengthen family relationships Build supportive home environments 	<ul style="list-style-type: none"> Provide psychoeducation for a better understanding of mental health Provide resources and guidance to help build a strong support system for youths with mental health concerns 	<ul style="list-style-type: none"> 87 parents

Interest-Based Activity

This year, we conducted five runs of a crochet activity. Each run had six sessions and was supported by a trainer and volunteers. Crocheting provided a platform for youths to relieve stress, take a breather from school and other commitments, and deepen knowledge of their own mental health. The youths made new friends, opened up about their mental health struggles, and provided support to each other.



At the end of each run, the youths expressed how much they enjoyed crocheting. 80% of youths shared that the crochet sessions helped them relieve stress.

Psycho-Educational Workshops

We conducted a range of psycho-educational workshops at schools, including a series at the Institute of Technical Education (ITE) College West on the topic of emotional resilience. During these sessions, the students learned to identify their emotions accurately using the emotions wheel and gained tips on how to cope when feeling overwhelmed.

In another activity using containers and water, students received a demonstration of what being overwhelmed looks like. Overall, they expressed that the workshops were helpful, especially during challenging periods like examinations and assignment submissions.

Nurturing the Future

Lakeside Student Care (LSC)

Lakeside Student Care (Jurong East & Jurong West) provides after-school care and supervision for children aged 7 to 12. Meals, homework coaching, and enrichment programmes are provided. The children are taught to be responsible and independent from an early age.

209

children in Lakeside Student Care

141

children at Jurong West

68

children at Jurong East



Building Connections

To help our children form meaningful connections, we organised a series of events and programmes. Intergenerational activities such as food preparation and arts and crafts with seniors from our Kaki Kampong Seniors Wellness (KKSW) helped foster bonding across generations.

We also organised family bonding activities, which created space for the children's families to grow closer and strengthen relationships. 22 families joined our outing to Night Safari on 8 August 2024, while 24 families signed up for a trip to Gardens by the Bay on 16 May 2025. During the festive season, 14 families turned up for our Chinese New Year family gathering, held on 7 February 2025.



Our intergenerational activities saw Lakeside Student Care children and KKSW seniors come together to prepare food and make various arts and crafts.

Collaborations

Lakeside partners with volunteer groups to bring the children a variety of experiences. These partnerships provide meaningful and fun-filled learning opportunities for the children and volunteers alike. A big thank-you to volunteers from Aesen Pte Ltd, Hwa Chong Institution, NUS High School, Shell Singapore, Singapore Polytechnic, Timberland, United World College, and UOB for an exciting year of activities. With experiences like a boat ride on the Singapore River, a heritage tour, a trip to Rainforest Wild ASIA, and even a beach clean-up, it has been truly unforgettable!



In June 2025, volunteers from Shell Lubricants Supply Chain organised a school holiday outing to Sembawang Park. The children enjoyed energetic warm-up games, a cozy picnic under the trees, followed by football and free play.

Building Social Resilience for Qiao Tian and Annalynne

In their early primary school days, Qiao Tian and Annalynne were both shy and reserved, and struggled with making friends. They were often hesitant to ask questions for fear of being scolded. Annalynne in particular would avoid seeking help from her teachers, even when she struggled with her homework and assessments.

Since joining Lakeside Student Care in 2019, both girls have made tremendous progress in their character development and academics. Qiao Tian and Annalynne formed a close friendship, drawn together by their similar personalities.

Encouraged by their teachers, they gradually became more confident and began expressing themselves more freely. The safe environment nurtured their ability to speak up. Over time, both girls became more socially comfortable, and formed many new friendships with other children.

Qiao Tian and Annalynne
Students, Lakeside Student Care



Reading Intervention Services (RIS)

Lakeside's Reading Intervention Services provides reading programmes to help children from low-income families improve their reading and writing skills.

Sessions are held with small groups and modified paces of instruction to meet individual needs and learning styles. Children develop self-esteem and gain confidence when they learn the skills and strategies for reading, writing, comprehension, and speaking.



153
children in RIS

87%

of parents indicated that their children can read books within their ability with minimal help

Programme	Description	What Lakeside does	Impact
We Can Read	<ul style="list-style-type: none"> For 4 to 8 year olds from low-income families, who have reading difficulties 	<ul style="list-style-type: none"> Help children acquire the skills and strategies to improve their reading and writing skills, thereby increasing their self-esteem and confidence 	<ul style="list-style-type: none"> 126 children 90 volunteers
kidsREAD (Sponsored by National Library Board)	<ul style="list-style-type: none"> For 4 to 8 year olds from low-income families 	<ul style="list-style-type: none"> Promote love of reading, cultivate good reading habits and values 	<ul style="list-style-type: none"> 57 children 40 volunteers
Buddy Reading	<ul style="list-style-type: none"> For Primary 1 to 2 Lakeside Student Care children 	<ul style="list-style-type: none"> Help children be successful at school through reading and mentoring sessions with their Buddy Reader 	<ul style="list-style-type: none"> 27 children 10 volunteers
Values-based Storytelling	<ul style="list-style-type: none"> For all children in our reading programmes 	<ul style="list-style-type: none"> Share stories to impress and imbibe character-building values in children's lives 	<ul style="list-style-type: none"> 63 children 29 volunteers
Literacy Camp (Readers' Theatre)	<ul style="list-style-type: none"> For Primary 1 to 3 children in our reading programmes 	<ul style="list-style-type: none"> Provide children the opportunity to learn during school breaks in a relevant, fun, and enjoyable way 	<ul style="list-style-type: none"> 30 children 28 volunteers

Getting Parents Involved

While the children were engaged in the Readers' Theatre programme, we organised a parenting workshop on "Helping Children Love Learning". Parents were equipped with practical strategies to help their children express ideas clearly and to strengthen their communication skills through simple daily activities.



On 26 April 2025, 30 children attended Readers' Theatre, where they learned to read with fluency and expression. The programme culminated in a performance for their proud parents.

Reading with Yugandren



When Yugandren joined We Can Read in early 2024, he struggled with letter sounds and could only recognise a few simple words. He was not able to read basic three-letter words and knew only six out of 20 common words tested. He had difficulty learning spelling in kindergarten and his mother expressed concern about whether he would be able to cope with Primary 1 the following year.

Since then, Yugandren has made great progress. At the end of K2, Yugandren could confidently read short words and even some longer ones. He was also able to read simple sentences meant for Primary 1 students and eagerly took part in storytelling sessions, reading story titles and pages aloud. His mother shared that his reading has improved tremendously over the past year.

Yugandren
Beneficiary, We Can Read

Healing the Broken-hearted, Reconciling Families



100%

of inmates completed personalised reintegration planning with RePP

2,207

inmates & ex-inmates impacted

1,921

families served

TJ Haven (TJH)

Lakeside's TJ Haven provides services to the incarcerated, ex-inmates, and their families through in-care and after-care programmes.

We foster reconciliation, restoration, and reintegration by inspiring hope, reconnecting families, and journeying with them through challenging times. Our services and programmes are designed with a holistic throughcare approach.

Service	What Lakeside does	Impact
In-care Services		
Tele-visit Service	<ul style="list-style-type: none"> Provide teleconferencing service at Lakeside's office for families to connect with loved ones in prison Provide comfortable, cosy, safe environment with support services and reach out to families in distress 	<ul style="list-style-type: none"> 1,573 family members and significant others Average 130 Tele-visit users per month
Re-Entry Preparation Programme (RePP)	<ul style="list-style-type: none"> Conduct group work to impart life skills to inmates and guide them in setting goals and action plans for reintegration to their communities and families Help inmates build self-awareness, motivation, confidence, and goal-setting skills for post-release life 	<ul style="list-style-type: none"> 1,737 inmates 100% of inmates received structured life skills training and completed personalised reintegration planning
Family Joint Session (FJS)	<ul style="list-style-type: none"> Conduct sessions for inmates and family members to strengthen emotional bonds Provide a platform for families to engage meaningfully in inmates' reintegration planning Foster shared goals and commitment to the reintegration journey 	<ul style="list-style-type: none"> 208 family members and significant others
Circle of Change (CoC)	<ul style="list-style-type: none"> A pre-release programme integrating restorative practices and proactive circles to support reintegration in the areas of Friends & Social Support, Employment Matters & Financial Planning, Managing Stigma & Mental Well-Being, Staying Out of Prison Build inmates' optimism, self-agency, and problem-solving skills Help inmates identify resources and support networks 	<ul style="list-style-type: none"> 164 inmates More than 96% rated our sessions as being significantly or extremely applicable in preparing them for release
Aftercare Services		
Case Management Service (CMS)	<ul style="list-style-type: none"> Provide in-care and aftercare case management to support ex-inmates and their families Receive referrals from Singapore Prison Service 	<ul style="list-style-type: none"> 116 cases referred 70% of inmates completed CMS with at least one family member engaged by case workers
Counselling and Case Management Services	<ul style="list-style-type: none"> Provide free counselling and case management support for vulnerable individuals and families experiencing distress, particularly those impacted by incarceration Receive referrals from Tele-visit users, partner agencies, e-letters from inmates, and requests via emails or calls 	<ul style="list-style-type: none"> 25 ex-inmates and families

Service	What Lakeside does	Impact
Employment Support Services (ESS)	<ul style="list-style-type: none"> Empower inmates and ex-inmates to holistically develop their career ambitions through sustainable employment opportunities 	<ul style="list-style-type: none"> 61 ex-inmates successfully placed on jobs
Connect and Support Programme	<ul style="list-style-type: none"> Organise quarterly programmes to empower ex-inmates to adopt prosocial behaviours and reinforce family and community ties 	<ul style="list-style-type: none"> 74 ex-inmates 24 families
Fellowship Support Group	<ul style="list-style-type: none"> Organise monthly gatherings to encourage ex-inmates on their spiritual journey to strengthen their recovery 	<ul style="list-style-type: none"> 30 ex-inmates

Tele-Visit

Our Tele-Visit service helps reduce the emotional strain of incarceration by fostering meaningful family contact, which increases emotional connection and a sense of belonging. Before and after Tele-visits, our counsellors and social workers are present to assist families, especially those in distress, and provide them with counselling and financial support to help them with their challenges.

Family Joint Session

Participants reported that the sessions helped them strengthen communication, express appreciation, and deepen emotional connection with their loved ones. Many showed strengthened emotional bonds, improved communication, and increased awareness of relational needs.

Restoring Edward's Career

After five and a half years of imprisonment, 45-year-old Edward tried to re-enter the workforce. Despite having a diploma in engineering and managerial experience, companies were only willing to consider him for entry-level positions. With two children in school, there was no way he could support his family's needs.

Edward connected with ESS, where we encouraged him to keep going when he was feeling down and out. Although he had the skills and qualifications from his previous job as a purchasing manager in logistics, the doors remained tightly shut until Lakeside advocated for him.

An inclusive employer decided to hear him out and was impressed by the solutions he proposed. He was promptly hired as the business development manager of their logistics firm, a position requiring his exact combination of technical understanding and leadership.

Today, Edward manages multiple projects with growing trust from his employer. The company has also put him in charge of a career trial programme for ex-inmates. His salary supports his family's needs, allowing his children to continue their studies without disruption.

Edward
Beneficiary, Employment Support Services

Employment Support Services

On 24 July 2025, TJ Haven participated in the Community Action for the Rehabilitation of Ex-Offenders (CARE) Network Summit 2025. Together with Guest-of-Honour Mr Edwin Tong, Minister for Law and Second Minister for Home Affairs, we celebrated CARE Network's 25th anniversary. We were also honoured to have our staff and beneficiary share about the good work done through our Employment Support Services (ESS).



Social Worker Chris Chia showcased how ESS helps ex-offenders, especially those with higher education, overcome employment barriers and successfully reintegrate into the workforce.

Connect and Support Programme



This year, our Connect and Support events included a trip to Bird Paradise, a city trail, and a durian party. These activities support family reintegration readiness, providing opportunities for families and ex-inmates to connect, share experiences, and strengthen bonds, reflecting TJ Haven's commitment to fostering resilient and supportive communities.

On 31 May 2025, we held a Family Day for our beneficiaries and brought them out for a fun time of prawning at Orto West Coast. Beneficiary Haryati shared, "It was a truly wonderful experience for my family, especially the kids... Seeing their excitement each time they caught a prawn was priceless. The setup was great, and we really appreciated the effort put into making it an enjoyable experience for everyone!"

Empowering Pregnant Women & Families

189

unsupported pregnant women, including 21 residents

112

babies born

162

volunteers mobilised



Safe Place

Safe Place empowers women and families with unsupported pregnancies to make life-giving choices. We believe every woman can rise with strength, take ownership of her pregnancy journey, and embrace motherhood with confidence and hope. Through case management, counselling, pre- and post-natal support, temporary accommodation, and strong community networks, lives are nurtured, families are strengthened, and futures are restored.

Dialogue

On 26 June 2025, we had a dialogue with 25 Public Service Commission scholars and 20 members of Youth Corps Singapore's Empathy Taskforce. We answered questions like "When do you know you are ready to be a mother?", "How can we support a friend facing an unsupported pregnancy?", and "Can women easily access help?". These questions cut to the heart of why Safe Place exists: to empower every pregnant woman with information, support, and hope.



Along with Member of Parliament Mr Christopher de Souza (left), we acknowledged 93 incredible partners at our Partners' Appreciation Dinner on 18 November 2024. Heartfelt contributions from 12 brave mothers who co-hosted the event made the celebration extra special. Seeing mothers thrive and appreciate our stakeholders was a powerful reminder of the impact we create together.



At the dialogue, former beneficiary Pearl talked about the determination that carried her into motherhood. Watching her inspire and connect so naturally reminded us of the power of lived experience to shape future leaders.

**In the past year,
Baby Safe
distributed**



**2,158 packs of diapers
1,618 tins of milk power
2,141 packs of wet wipes**

**83 breast pumps
59 baby cots
42 strollers**



Fidah's Village

At just 15, Fidah never fit the portrait of a mother. A lively student with dreams of pursuing business at the Institute of Technical Education, her life was turned upside down when she discovered she was pregnant. Her parents, devastated and desperate to protect her future and the family's reputation, pressured her to abort.

Torn between their wishes and the little life within her, Fidah chose to carry on despite her fears. Her social worker journeyed closely through a

care plan. We also provided her with volunteer support, healthy confinement meals, and baby supplies to empower her in the period after she gave birth.

Since then, she has returned to school, still chasing her dreams while caring for her baby after class. Touched by her love and resilience, her family embraced both mother and child. Today, Fidah stands strong because a village stands with her.

Fidah
Beneficiary, Safe Place

Working Towards Sexual Wholeness

186

clients served

94

new clients



Sexual Wholeness Services (SWS)

Sexual Wholeness Services provides mental health support for those navigating sexuality and gender identity concerns. We provide support through psychotherapy, educational initiatives, and social work collaborations with Lakeside teams, as well as other social service agencies.

Therapy

Presently, 55% of our work centres on individuals navigating Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, and Asexual (LGBTQIA) concerns. 18% of our work supports family members and loved ones of those navigating sexuality and gender identity concerns. 20% is on issues relating to pornography and sex addiction. The remaining 7% is related to sexual crimes and other concerns.

51.7% of our clients were introduced to SWS by word-of-mouth or referrals from family and friends, which suggests that we are a trusted service provider.

Key Educational Event

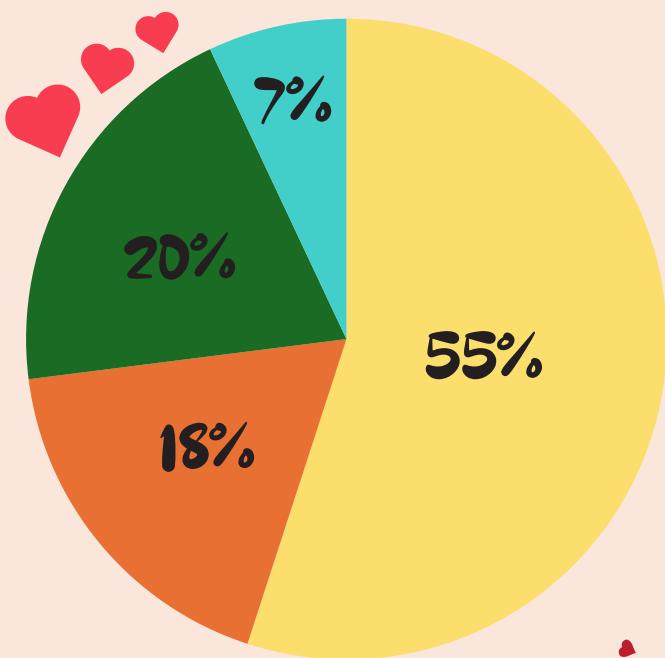
Supported by the Ministry of Home Affairs, we co-organised the “Pornography the New Drug” symposium with Indigo & Co. The 320 attendees included social service practitioners, parents, educators, and community leaders. They gained a better understanding of the science behind pornography addiction, and how it can guide therapeutic interventions and approaches. 95% of attendees expressed that the symposium met or exceeded their expectations. The symposium, held on 22 November 2024, also provided a platform for various service providers to meet.

Topics discussed at the symposium included “How Pornography Affects the Brain and the Neuroscience of Addiction”, “The Impact of Internet Porn on Individuals, Relationships and Society”, “Addressing the Problem with Porn: Prevention, Treatment and Harm Reduction”, “Is Porn a Moral Problem or an Addiction”, and “Perspectives from Singapore Prison Service”.



320 attendees gained a better understanding of the science behind pornography addiction at the “Pornography the New Drug” symposium organised by Lakeside’s SWS and Indigo & Co.

Types of Cases Handled



- Yellow: LGBTQIA Concerns
- Green: Pornography and Sex Addiction
- Orange: Support for Family Members and Loved Ones
- Cyan: Sexual Crimes and Other Concerns



Our Fundraisers

\$903,978

raised through Season of Giving 2024,
Small Steps Big Dreams, Lakeside Charity
Golf 2025, Lakeside Charity Gala 2025



Season of Giving 2024

Our annual *Season of Giving* campaign spread festive cheer across last year's Christmas and this year's Lunar New Year. Funds raised from this campaign were used as love gifts for the disadvantaged individuals and families that Lakeside serves, and supported our non-funded programmes for children, youths, seniors, (ex-)inmates and their families.

Themed "Love in Action", our givers truly brought love to life for our beneficiaries during those festive seasons. Together, we raised **\$271,730**, bringing hope and joy to those in need, and reminding them that they are cared for and not alone.



Small Steps, Big Dreams

We launched the *Small Steps, Big Dreams* campaign in May 2025 to raise funds for our non-funded programmes, namely Reading Intervention Services, The GRIT Project, Kaki Kampong Seniors Wellness, and TJ Haven. The campaign highlighted the challenges faced by our beneficiaries and how we support them in overcoming their struggles.

Beyond financial contributions, 80 friends of Lakeside also took part in our 25km *Small Steps, Big Dreams Overnight Walk* on 23 May 2025. Our steps challenge saw supporters collectively clock over 1,000,000 steps for the cause. At the time of print, we raised **\$214,309!**



Lakeside Charity Golf 2025

What a day to Drive to Change Lives! On 2 July 2025, our charity golf fundraiser returned for the first time in six years. Despite the drizzle, 144 enthusiastic golfers teed off for a good cause at our *Lakeside Charity Golf 2025*! Held at Warren Golf and Country Club, the event was flagged off by our Special Guest, Mr Xie Yao Quan, Advisor to Jurong Central Grassroots Organisations.

With support from our wonderful sponsors, we raised **\$138,750** for our reading programmes for children from low-income families, mentoring for children and youths, seniors' wellness programmes, plus employment and family support for ex-inmates. Thank you for believing in our work and making a lasting difference in the lives we serve.



Golfers of the Lakeside Charity Golf 2025 before the tee-off.

Lakeside Charity Gala 2025

What a dazzling night for us and 300 Friends of Lakeside at the *Lakeside Charity Gala 2025* on 24 October 2025 at One Farrer Hotel! We were honoured to host our Guest-of-Honour, Minister Desmond Lee and special guests Mr Xie Yao Quan, Dr Hamid Razak, and Ms Cassandra Lee.

The Lakeside Charity Gala presented the perfect opportunity for everyone to let their light shine by doing good. Indeed, supporters and guests gave wholeheartedly, especially through the Raffle

Draw and Auction. And it was all worth it, as representatives from We Can Read, The GRIT Project, and TJ Haven took to the stage to share how their lives have been touched by Lakeside's work.

The Lakeside Charity Gala raised funds for our work in childhood literacy, children and youth mentoring, seniors' wellness, support for inmates and their families. We are deeply grateful to all our supporters for journeying with us and our beneficiaries. With your steadfast support, we raised **\$279,189** through the Charity Gala!



Our seniors from Kaki Kampong Seniors Wellness performing funky line dances at the Lakeside Charity Gala 2025.



Tokens of Appreciation were presented to Mr Desmond Lee, Minister for Education & Minister-in-Charge of Social Services Integration, Mr Xie Yao Quan, Deputy Speaker of Parliament, as well as Dr Hamid Razak and Ms Cassandra Lee, Members of Parliament for West Coast-Jurong West GRC.

Our Volunteers

1,501
volunteers

525
volunteers serve
once a month

349
volunteers serve
once a week

35,740
volunteer hours per year



We are grateful to our dedicated volunteers who have generously shared their time and talents throughout the year. Serving as befrienders, mentors, tutors and programme facilitators alongside our staff, their invaluable efforts have touched many lives, creating a ripple effect of positive change. Moreover, their partnership has enabled us to achieve far more than we could by ourselves.

Appreciating Our Volunteers

On Volunteers' Appreciation Day 2024, we celebrated how we served as one, united in our purpose! The theme, "As One", reflects the teamwork of Lakeside and our volunteers, all working together with a clear mission to love and serve the community. Lakeside's Volunteer Management Chairperson, Ms Genie Gan, and Executive Director, Mr Teo Tee Loon, expressed their heartfelt gratitude to our dedicated volunteers.

In an afternoon with good food and great company, we played games and highlighted the achievements of our volunteers. Lakeside staff also gladly added a personal touch by serving lunch to all volunteers. As a token of appreciation, each volunteer received their very own mini umbrella, perfect for rainy days.



During the Volunteers' Appreciation Day on 26 October 2024, we celebrated our amazing volunteers who committed their time and effort to make a difference in the lives of children, youths, seniors, families, and ex-inmates.



Jun Hao finds joy in seeing the youths grow and navigate seasons of school together.

"It takes a village to raise a child" is a belief I hold dearly. Every small action contributes meaningfully to Lakeside's mission and leaves a lasting impact on the lives and dreams of our youths.

As a befriend, I support The GRIT Project's programmes and build connections with the youths, journeying with them through their schooling years. The youths struggle with many stresses from academic demands to peer relationships. Having faced them myself, I strive to be a source of support and comfort, listening to their concerns and challenges.

I firmly believe in serving others and investing in their growth. Hearing their stories and witnessing their progress brings me great joy. I also hope that one day, these youths will be inspired to serve and uplift others around them.

It has been encouraging to see some of the youths opening up and becoming more comfortable around me. Each small step taken every week, by showing up, being present, and making the effort to connect, reminds me that even the simplest acts can make a difference."

Jun Hao
Volunteer, The GRIT Project

Management Committee & Executive Team

Management Committee

During the financial year from 1 August 2024 to 31 July 2025, there were a total of 5 Management Committee (MC) meetings.

As of this report, 3 MC members, namely Andrew Tay, Ow Chee Kee, and Tan Wee Fong, have served for more than 10 years. These MC members have been retained for their invaluable contributions to the organisation with their skills, competence, and experience, which have served to give stability and strength to the organisation at the management level. Notwithstanding, the Management Committee continually seeks out potential suitable members for leadership renewal.

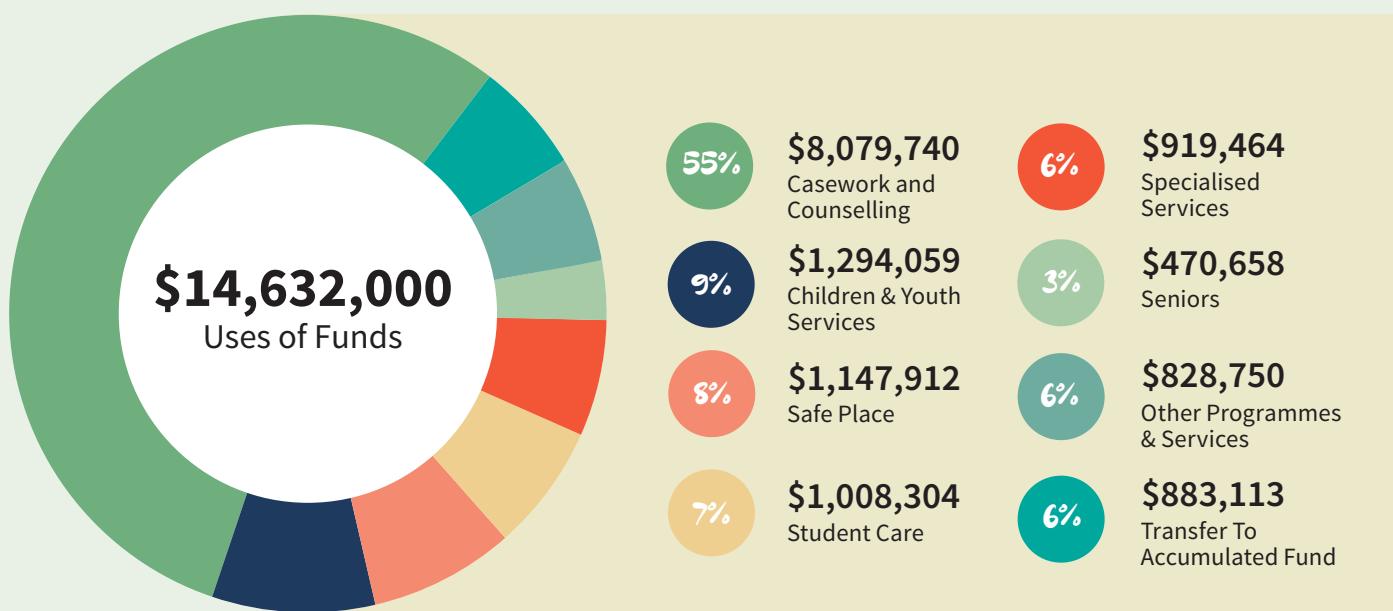
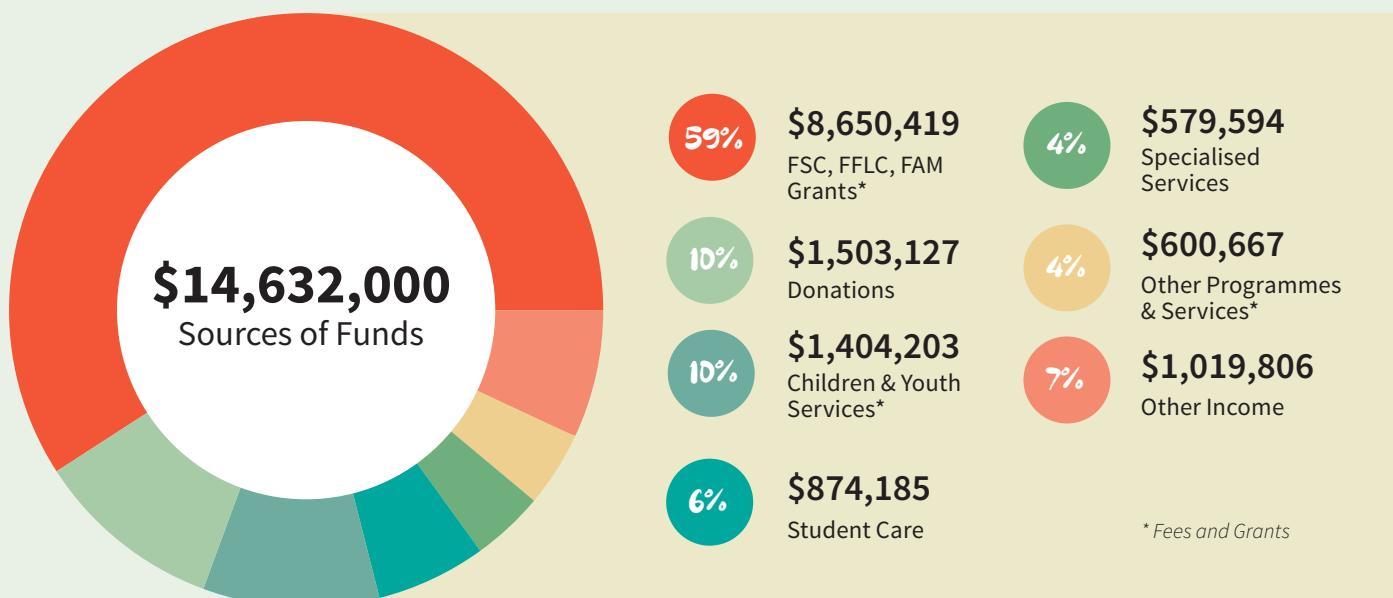
MC Member	Designation	Date of Appointment to MC	Occupation	No. of MC meetings attended (Total: 5 meetings)
Mr Andrew Tay	Chairman	1993	Director	5
Mr John Lim	Vice-Chairman	2017	Director	4
Mr Ow Chee Kee	Secretary	1993	Retired	3
Ms Tan Wee Fong	Treasurer	1999	Accountant	5
Mr Calvin Ngo	Committee Member	2019	CEO	1
Ms Genie Gan	Committee Member	2021	Director	5
Mr Jason Tan	Committee Member	2021	Director	5
Mr Joshua Koh	Committee Member	2020	Legal Counsel	2
Mr Perry Lim	Committee Member	2021	CEO	4
Ms Seong Koon Wah Sun	Committee Member	2015	Training Consultant	3

*Calvin Ngo missed 4 consecutive MC meetings due to illness in the family and work circumstances. The MC accepted the reason for his absence.

Executive Team

Name	Position
Mr Teo Tee Loon	Executive Director Appointed to position since 1 July 2008
Ms Belinda Koh	Director Social Work
Mr Edwin Quek	Director Clinical Services
Mr Lim Geok Huat	Director Specialised Services
Ms Jacqueline Heng	Assistant Director Casework, Counselling, and Family Services

Sources & Uses of Funds



1. There are no employees with emoluments above \$300,000 p.a. The income of the top executive lies in the band of \$200,000 – \$300,000 p.a., while the income of the next top two executives lie in the band of \$100,000 – \$200,000 p.a.
2. Management Committee members do not receive remuneration and benefits for their services.
3. A sister-in-law of a Management Committee member is a staff, and her remuneration is in the band of \$100,000 to \$200,000 during the year.
4. Lakeside's policy is for all staff and Management Committee members to make an annual declaration of potential conflicts of interest.
5. The procedures for handling all conflicts of interest are stipulated in Lakeside's Policy on Conflict of Interest.
6. Lakeside's Whistleblowing Policy is available on our website.
7. Lakeside's Reserves Policy is to have a maximum of two years' operating expenses in reserve. Any amount in excess of this is to be used for new programmes and services, given to other charities with a similar mission, or used to start another charity.
8. Our banks are UBS, DBS Bank, Standard Chartered Bank, Bank of Singapore, and United Overseas Bank.
9. Our auditor is Tan & Teh, Public Accountants and Chartered Accountants of Singapore.

Governance Evaluation Checklist

S/N	Guidelines	Code ID	Response
Principle 1: The charity serves its mission and achieves its objectives.			
1	Clearly state the charitable purposes (For example, vision and mission, objectives, use of resources, activities, and so on) and include the objectives in the charity's governing instrument. Publish the stated charitable purposes on platforms (For example, Charity Portal, website, social media channels, and so on) that can be easily accessed by the public.	1.1	Yes
2	Develop and implement strategic plans to achieve the stated charitable purposes.	1.2	Yes
3	Have the Board review the charity's strategic plans regularly to ensure that the charity is achieving its charitable purposes, and monitor, evaluate and report the outcome and impact of its activities.	1.3	Yes
4	Document the plan for building the capacity and capability of the charity and ensure that the Board monitors the progress of this plan. "Capacity" refers to a charity's infrastructure and operational resources while "capability" refers to its expertise, skills and knowledge.	1.4	Yes
Principle 2: The charity has an effective Board and Management.			
5	The Board and Management are collectively responsible for achieving the charity's charitable purposes. The roles and responsibilities of the Board and Management should be clear and distinct.	2.1	Yes
6	The Board and Management should be inducted and undergo training, where necessary, and their performance reviewed regularly to ensure their effectiveness.	2.2	Yes
7	Document the terms of reference for the Board and each of its committees. The Board should have committees (or designated Board member(s)) to oversee the following areas*, where relevant to the charity: a. Audit b. Finance * Other areas include Programmes and Services, Fund-raising, Appointment/Nomination, Human Resource, and Investment.	2.3	Yes
8	Ensure the Board is diverse and of an appropriate size, and has a good mix of skills, knowledge, and experience. All Board members should exercise independent judgement and act in the best interest of the charity.	2.4	Yes
9	Develop proper processes for leadership renewal. This includes establishing a term limit for each Board member. All Board members must submit themselves for re-nomination and reappointment, at least once every three years.	2.5	Yes
10	Develop proper processes for leadership renewal. This includes establishing a term limit for the Treasurer (or equivalent position). For Treasurer (or equivalent position) only: a. The maximum term limit for the Treasurer (or equivalent position like a Finance Committee Chairman, or key person on the Board responsible for overseeing the finances of the charity) should be four consecutive years. If there is no Board member who oversees the finances, the Chairman will take on the role. i. After meeting the maximum term limit for the Treasurer, a Board member's reappointment to the position of Treasurer (or an equivalent position) may be considered after at least a two-year break. ii. Should the Treasurer leave the position for less than two years, and when he/she is being re-appointed, the Treasurer's years of service would continue from the time he/she stepped down as Treasurer.	2.6	Yes
11	Ensure the Board has suitable qualifications and experience, understands its duties clearly, and performs well. a. No staff should chair the Board and staff should not comprise more than one-third of the Board.	2.7	Yes
12	Ensure the Management has suitable qualifications and experience, understands its duties clearly, and performs well. a. Staff must provide the Board with complete and timely information and should not vote or participate in the Board's decision-making.	2.8	Yes
13	The term limit for all Board members should be set at 10 consecutive years or less. Re-appointment to the Board can be considered after at least a two-year break. For all Board members: a. Should the Board member leave the Board for less than two years, and when he/she is being re-appointed, the Board member's years of service would continue from the time he/she left the Board. b. Should the charity consider it necessary to retain a particular Board member (with or without office bearers' positions) beyond the maximum term limit of 10 consecutive years, the extension should be deliberated and approved at the general meeting where the Board member is being re-appointed or re-elected to serve for the charity's term of service. (For example, a charity with a two-year term of service would conduct its election once every two years at its general meeting). c. The charity should disclose the reasons for retaining any Board member who has served on the Board for more than 10 consecutive years, as well as its succession plan, in its annual report.	2.9a 2.9b 2.9c	Yes
14	For Treasurer (or equivalent position) only: d. A Board member holding the Treasurer position (or equivalent position like a Finance Committee Chairman or key person on the Board responsible for overseeing the finances of the charity) must step down from the Treasurer or equivalent position after a maximum of four consecutive years. i. The Board member may continue to serve in other positions on the Board (except the Assistant Treasurer position or equivalent), not beyond the overall term limit of 10 consecutive years, unless the extension was deliberated and approved at the general meeting – refer to 2.9.b.	2.9d	Yes
Principle 3: The charity acts responsibly, fairly and with integrity.			
15	Conduct appropriate background checks on the members of the Board and Management to ensure they are suited to work at the charity.	3.1	Yes
16	Document the processes for the Board and Management to declare actual or potential conflicts of interest, and the measures to deal with these conflicts of interest when they arise. a. A Board member with a conflict of interest in the matter(s) discussed should recuse himself/herself from the meeting and should not vote or take part in the decision-making during the meeting.	3.2	Yes

17	Ensure that no Board member is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes
18	Ensure that no staff is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes
19	Establish a Code of Conduct that reflects the charity's values and ethics and ensure that the Code of Conduct is applied appropriately.	3.4	Yes
20	Take into consideration the ESG factors when conducting the charity's activities.	3.5	Yes
Principle 4: The charity is well-managed and plans for the future.			
21	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives.	4.1a	Yes
	a. Ensure the Board approves the annual budget for the charity's plans and regularly reviews and monitors its income and expenditures (For example, financial assistance, matching grants, donations by board members to the charity, funding, staff costs and so on).		
22	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives.	4.1b	Yes
	b. Implement appropriate internal controls to manage and monitor the charity's funds and resources. This includes key processes such as:		
	i. Revenue and receipting policies and procedures;		
	ii. Procurement and payment policies and procedures; and		
	iii. System for the delegation of authority and limits of approval.		
23	Seek the Board's approval for any loans, donations, grants, or financial assistance provided by the charity which are not part of the core charitable programmes listed in its policy. (For example, loans to employees/subsidiaries, grants or financial assistance to business entities).	4.2	Yes
24	Regularly identify and review the key risks that the charity is exposed to and refer to the charity's processes to manage these risks.	4.3	Yes
25	Set internal policies for the charity on the following areas and regularly review them:	4.4	Yes
	a. Anti-Money Laundering and Countering the Financing of Terrorism (AML/CFT);		
	b. Board strategies, functions, and responsibilities;		
	c. Employment practices;		
	d. Volunteer management;		
	e. Finances;		
	f. Information Technology (IT) including data privacy management and cyber-security;		
	g. Investment (obtain advice from qualified professional advisors if this is deemed necessary by the Board);		
	h. Service or quality standards; and		
	i. Other key areas such as fund-raising and data protection.		
26	The charity's audit committee or equivalent should be confident that the charity's operational policies and procedures (including IT processes) are effective in managing the key risks of the charity.	4.5	Yes
27	The charity should also measure the impact of its activities, review external risk factors and their likelihood of occurrence, and respond to key risks for the sustainability of the charity.	4.6	Yes
Principle 5: The charity is accountable and transparent.			
28	Disclose or submit the necessary documents (such as Annual Report, Financial Statements, GEC, and so on) in accordance with the requirements of the Charities Act, its Regulations, and other frameworks (For example, Charity Transparency Framework and so on).	5.1	Yes
29	Generally, Board members should not receive remuneration for their services to the Board. Where the charity's governing instrument expressly permits remuneration or benefits to the Board members for their services, the charity should provide reasons for allowing remuneration or benefits and disclose in its annual report the exact remuneration and benefits received by each Board member.	5.2	Yes
30	The charity should disclose the following in its annual report:	5.3	Yes
	a. Number of Board meetings in the year; and		
	b. Each Board member's attendance.		
31	The charity should disclose in its annual report the total annual remuneration (including any remuneration received in the charity's subsidiaries) for each of its three highest-paid staff, who each receives remuneration exceeding \$100,000, in incremental bands of \$100,000. Should any of the three highest-paid staff serve on the Board of the charity, this should also be disclosed. If none of its staff receives more than \$100,000 in annual remuneration each, the charity should disclose this fact.	5.4	Yes
32	The charity should disclose in its annual report the number of paid staff who are close members of the family of the Executive Head or Board members, and whose remuneration exceeds \$50,000 during the year. The annual remuneration of such staff should be listed in incremental bands of \$100,000. If none of its staff is a close member of the family of the Executive Head or Board members and receives more than \$50,000 in annual remuneration, the charity should disclose this fact.	5.5	Yes
33	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively.	5.6a	Yes
	a. Record relevant discussions, dissenting views and decisions in the minutes of general and Board meetings. Circulate the minutes of these meetings to the Board as soon as practicable.		
34	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively.	5.6b	Yes
	a. The Board meetings should have an appropriate quorum of at least half of the Board, if a quorum is not stated in the charity's governing instrument.		
35	Implement a whistle-blowing policy for any person to raise concerns about possible wrongdoings within the charity and ensure such concerns are independently investigated and follow-up action taken as appropriate.	5.7	Yes
Principle 6: The charity communicates actively to instil public confidence.			
36	Develop and implement strategies for regular communication with the charity's stakeholders and the public (For example, focus on the charity's branding and overall message, raise awareness of its cause to maintain or increase public support, show appreciation to supporters, and so on).	6.1	Yes
37	Listen to the views of the charity's stakeholders and the public and respond constructively.	6.2	Yes
38	Implement a media communication policy to help the Board and Management build positive relationships with the media and the public.	6.3	Yes

Future Plans

Our major fundraising campaigns in Financial Year 2025/26 include a Charity Gala dinner, an online fundraising campaign, and a Charity Golf to raise funds for our programmes serving children, youths, seniors, ex-offenders and their families.

We will continue our programmes that strengthen intergenerational ties and collaborate with agencies to provide social health support. We will also start two new centres, one to provide aftercare support for ex-offenders, and the other to provide support for individuals, couples, and families.

We will also be embarking on projects to build strategic HR and leadership capacity to ensure organisation continuity, as well as develop digital infrastructure to drive organisational transformation and obtain strategic insights.

For the Financial Year 2025/26, our projected expenditure is estimated as \$14.4 million for our programmes and services, \$1.7 million for administration and overheads, and \$0.2 million for fundraising campaigns.

Partner Us

Would you like to change lives today?

Join us in our mission to transform the lives of vulnerable children, youths, seniors, and families in an immediate and personal way. This year, Friends of Lakeside have contributed to 15,633 beneficiaries achieving breakthroughs in overcoming life challenges. Great things can be done with gifts of any amount:

\$100 – Provides 1 disadvantaged child with 1 month's subsidy for student care services

\$500 – Provides 1 child from a low-income family with learning difficulties with 6 months' individualised reading intervention services

\$3,000 – Provides 15 active seniors and 5 vulnerable seniors with 1 year's programmes and activities to improve their well-being and enhance social connectedness

\$5,000 – Provides 40 ex-inmates with employment support services to help them secure jobs and prepare them for reintegration into their families and community

\$10,000 – Provides 6 troubled youths with 1 year's mentoring and guidance to develop confidence, character and self-esteem

As Lakeside is an Institution of a Public Character (IPC), you will receive 250% tax deduction for your cash donations.

Would you like to spend your time in a meaningful way?

Join us as a Lakeside volunteer! Volunteering is a great way for individuals and groups to get involved. Why not give back with your skills, in your own special way? Plus, it feels good to do good. This year, we worked alongside 1,501 volunteers. We need volunteers with skills and interests in these areas:

Befrienders

Mentors

Tutors

Programme Facilitators

Go to lakeside.org.sg to find out more

15,633 beneficiaries served

2,242 individuals and families with FSC and FAM

2,921 parents and 22 couples with FFLC

848 seniors

1,020 children

3,943 youths and their parents / caregivers

4,128 inmates, ex-inmates, and families

189 women with unsupported pregnancies &

112 babies born

186 clients with Sexual Wholeness Services



Support Us



Donation Response Form

ALL DONATIONS ARE ELIGIBLE FOR 250% TAX DEDUCTION. PLEASE ENSURE THAT YOUR DETAILS (INCLUDING NRIC/FIN) ARE PROVIDED TO FACILITATE AUTO-INCLUSION IN YOUR TAX ASSESSMENT.

I would like to make a: (please tick accordingly)

MONTHLY DONATION (credit card or GIRO only)

\$50 \$100 \$150 \$200

Other amount: _____

ONE-TIME DONATION

\$100 \$500 \$1,000 \$3,000

Other amount: _____

Donor's Details (please tick accordingly)

INDIVIDUAL GIVING

Title: Mr Mrs Mdm Ms Dr Prof

Full Name (as in NRIC / FIN): _____

NRIC no. / FIN: _____

CORPORATE GIVING

Organisation Name: _____

UEN: _____

Name of Contact Person: _____

Contact Details

Address: _____ Postal Code: _____

Email: _____ Contact No.: _____

I am giving by: (please tick accordingly)

CHEQUE (Payable to Lakeside Family Services)

Cheque no.: _____

Bank: _____

ONLINE

Donate online via:

<http://bit.ly/lakeside-online-donation>

CREDIT CARD (VISA / MASTERCARD)

Credit Card No.: _____ Expiry Date (mm/yy): _____ Signature: _____

Cardholder's Name: _____ Cardholder's NRIC no. / FIN: _____

GIRO (Please complete the form below)

Part 1: For Donor's Completion

Name (as in bank account): _____

NRIC no. / FIN: _____ Contact No.: _____

Name of Billing Organisation ("BO"): Lakeside Family Services

Company Stamp / Signature(s) / Thumbprint(s)
(as in bank record)

To (Name of Bank): _____

Branch: _____ Date: _____

Bank Account no: _____

Monthly Donation (payment limit): S\$ _____

- I/We hereby instruct the Bank to process the BO's instructions to debit my/our account.
- The Bank is entitled to reject the BO's debit instruction if my/our* account does not have sufficient funds and charge me/us a fee for this. The Bank may also at its discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- This authorisation will remain in force until the Bank's written notice sent to my/our* address last known to the Bank or upon the Bank's receipt of my/our written revocation; or upon the Bank's receipt of the notice of expiry from the BO.

Part 2: For BO's Completion

BANK	BRANCH	LFS ACCOUNT NO														
7	3	7	5	0	3	5	9	9	5	3	4	0	5	8	7	0
BANK	BRANCH	ACCOUNT NO TO BE DEBITED														
BO'S DONOR REFERENCE NO																

Part 3: For Bank's Completion

To: Lakeside Family Services

This application is hereby rejected for the following reason(s):

- Signature / thumbprint* differs from the bank's records
- Amendments not countersigned by donor
- Account operated by signature / thumbprint*
- Signature / thumbprint* incomplete / unclear*
- Wrong Account Number Others: _____

*Please delete where is applicable

Name of Approving Officer: _____ Authorised Signature: _____ Date: _____

Please mail the completed form to: 21 Yung Ho Road #03-01 The Agape Singapore 618593.
By submitting this form, you hereby consent to Lakeside Family Services collecting and using your personal data for the purpose of administering your donations and communicating updates to you on other initiatives of Lakeside Family Services.

Please tick here if you wish to receive communications and updates from Lakeside Family Services about future initiatives

Acknowledgements

President Tharman Shanmugaratnam

Ms Grace Fu, Minister for Sustainability and the Environment & Minister-in-charge of Trade Relations, Member of Parliament for Jurong East-Bukit Batok GRC

Mr Desmond Lee, Minister for Education & Minister-in-charge of Social Services Integration, Member of Parliament for West Coast-Jurong West GRC

Mr Shawn Huang, Senior Parliamentary Secretary, Ministry of Finance and Ministry of Manpower, Member of Parliament for West Coast-Jurong West GRC

Mr Xie Yao Quan, Deputy Speaker, Member of Parliament for Jurong Central GRC

Dr Hamid Razak, Member of Parliament for West Coast-Jurong West GRC

Ms Cassandra Lee, Member of Parliament for West Coast-Jurong West GRC

Mr Ang Wei Neng, Member of Parliament for West Coast-Jurong West GRC

Aesen Pte Ltd
Agape Methodist Church
Agency of Integrated Care
AIA Singapore
Aldersgate Methodist Church
Allaloy Dynaweld Pte Ltd
Allen Overy Shearman Sterling
Ang Mo Kio Methodist Church
Anglican Cluster Operator (Jurong East)
Anglican Preschool Services Ltd
Asia Fund Space Pte Ltd
Asia Supply Trading Pte Ltd
Assumption Pathway School
Astee Autolution Pte Ltd
Aster Chemicals and Energy Pte Ltd
Ayer Rajah Citizens' Consultative Committee
Banyan Caverns Storage Services Pte Ltd
Best World International
Bethesda Katong Church
Blended Concept Pte Ltd
BOL Trading Pte Ltd
Boon Lay Garden Primary School
Boon Lay Secondary School
Bukit Batok Secondary School
Buona Vista Community Club
Cartwheels
Christ Methodist Church
Church of Our Saviour
City Harvest Church
CK Holdings (2003) Pte Ltd
CLEPE Pte Ltd
Commonwealth Secondary School
Cornerstone Community Church
Corporation Primary School
Crest Secondary School
Cummins Asia Pacific Pte Ltd
Dale Enterprise
Dap Asia Pacific (S) Pte Ltd
Daughters of Tomorrow
DBS Bank
Dignity Mama Bookshop
DORS
Doulas of Singapore
Dream Selection Pte Ltd
Dunearn Secondary School
Eden Women's Health Pte Ltd
Eng Leng Contractors Pte Ltd
Eternal Life Assembly
Faith Methodist Church
Fei Yue Community Services
Five Iron Golf
Focus on the Family
Food from the Heart
Fraser & Neave (Singapore) Pte Ltd
Freshening Industries Pte Ltd
Frontier Primary School
Fuhua Secondary School
Genesis Bioscientific Pte Ltd
Grace Methodist Church Singapore
Gwen's Frozen Custard And Ices Pte Ltd
Hanabee
Health Promotion Board

Healthsprings Aesthetics
Hegen Pte Ltd
Hillgrove Secondary School
Hilton Garden Inn
Hua Yi Secondary School
Hwa Chong Institution
Infinite Transports Pte Ltd
Infinity Marine Pte Ltd
Infocomm Media Development Authority
ITE College West
Johnson Controls
Joie Baby
Jurong Central Citizens' Consultative Committee
Jurong East View Residents' Committee
Jurong Secondary School
Jurong Spring Citizens' Consultative Committee
Jurong Spring Community Club
Jurong West Primary School
Jurong West Secondary School
Jurongville Secondary School
Juying Secondary School
Kampong Kapoor Methodist Church
Kimen Pte Ltd
Kitesong Global (Singapore) Ltd
KleanSG
Kreativ Design & Projects Pte Ltd
Lakeside Primary School
Lawry's The Prime Rib Singapore
Lee Foundation
Life Craft Training
Life Family Church
Living Water Methodist Church WSCS
Loving Heart Youth (Jurong East)
Mandai Wildlife Reserve
Maybank
Mind Science Centre
Mindfull Community (Caregivers Alliance Limited)
Ministry of Home Affairs
Ministry of Social and Family Development (MSF)
Mitsubishi Electric Asia Pte Ltd
Momentus Hotel
Mothercare
Motherswork
Mun Siong Engineering Ltd
Mutts & Mittens Pte Ltd
Nalani Yoga
Nanyang Girls High School
Nanyang Technological University (NTU)
National Institute of Education (NIE)
National Junior College
National Library Board
National University Health System
National University of Singapore (NUS)
New Creation Community Services
New Town Secondary School
Ng Teng Fong Community Relations
Ngee Ann Polytechnic
Nomanbhoy & Sons Pte Ltd
Nomura Singapore Limited
North West Community Development Council

(Skillsfuture Advice)
NOX Dine in the Dark
NUS High School
Oatside
Olive Tree Baby and Kids Clinic
One Farrer Hotel
Opal Lawyers LLC
ORTV Singapore
Paya Lebar Methodist Church
Peachy Bum
Peter Chew Clinic for Women
Pioneer Primary School
Potter's Place Community Services Society
President's Challenge
Prive Group
Providence Care Ltd
Reckless Ericka
Redemption Hill Church
ReJoy Confinement Center
Republic Polytechnic
Rhab Management Services Pte Ltd
River Valley High School
Rotary Club of Singapore West - Dennis and Lucy Hangchi Fund
Rotary IMC Pte Ltd
Rulang Primary School
SG Cares Office
Shan You Wellness Community
Shell Singapore
Shuqun Primary School
Silver Generation Office (SGO)
Singapore Association of Mental Health (SAMH)
Singapore Lactation Bakes
Singapore Management University (SMU)
Singapore Polytechnic
Singapore Pools (Private) Limited
Singapore Prison Services
Singapore University of Social Sciences (SUSS)
Singapore Youth for Christ
Social Service Office
Society for WINGS
Sofitel Singapore Sentosa
South West Community Development Council
Social Service Office @ Boon Lay
Social Service Office @ Clementi
Social Service Office @ Jurong East
Social Service Office @ Queenstown
Social Service Office @ Taman Jurong
St Andrew Nursing Home
St John's Chapel
Starfish Singapore
Studio Sharne Pte Ltd
Swedish Women's Association
Swiss Cottage Secondary School
Taman Jurong Citizens' Consultative Committee
Tan Chin Tuan Foundation
Teo Soon Seng Pte Ltd
The Community Foundation of Singapore
The Florte Pte Ltd
The Gem Capital Pte Ltd
The Girls' Brigade
The Malay Focus Group
The Missing Piece

The Osteopathic Centre Pte Ltd
The Sanistry Singapore
The Shirt Bar
THK FSC @ Jurong
THK Parenting Support Programme
Timberland
Timo & Farmers
Tiyu's Pte Ltd
Toh Guan Park Residents' Committee
Transurban Properties Pte Ltd
Trinity Theological College
Tri-Star Industries Pte Ltd
Union Steel Holding Ltd
United Italian Trading Corporation (Private) Limited
United World College
UOB
Vitae Sanctitas
Wai Fong Construction Pte Ltd
Warren Golf & Country Club
We Care Community Services
Wesley Methodist Church
West Grove Primary School
Westwood Primary School
Westwood Secondary School
Whispering Hearts Family Service Centre
Wholesome Savour Pte Ltd
Woman of Courage Asia
XDel Singapore Pte Ltd
Xingnan Primary School
Yellow Ribbon SG
Yeti Logistics
YM Holdings Pte Ltd
Young Women's Christian Association
Yuan Ching Secondary School
Yuhua Constituency Citizens' Consultative Committee
Yuhua Primary School
Yuhua Secondary School
Zhong Hua TCM Medical Centre

Our Centres

Lakeside Family Centre (Jurong West)
Blk 516, Jurong West St 52
#01-73,
Singapore 640516
Tel: 6567-1908
Email: lfsjw@lakeside.org.sg

Lakeside Family Centre (Jurong East)
Blk 302, Jurong East St 32
#01-22,
Singapore 600302
Tel: 6564-9722
Fax: 6564-9422
Email: lfsje@lakeside.org.sg

Taman Jurong Centre
21 Yung Ho Rd
#03-01, The Agape,
Singapore 618593
Tel: 6265-6522
Fax: 6265-6523
Email: lfstj@lakeside.org.sg

The GRIT Project - Children & Youth Centre
Blk 977, Jurong West St 93,
#01-369,
Singapore 640977
Tel: 6019-8550
Email: thegritproject@lakeside.org.sg

Kaki Kampong Seniors Wellness Centre
500 Corporation Road,
#03-01,
Singapore 649808
Tel: 6019-8530
Email: kkseniors@lakeside.org.sg

Safe Place
Tel: 6817-4202
Email: safeplace@lakeside.org.sg

Our Student Care Centres

Lakeside Student Care (Jurong West)
Blk 514, Jurong West St 52
#01-18,
Singapore 640514
Tel: 6567-7270
Email: lakesidescjw@lakeside.org.sg

Lakeside Student Care (Jurong East)
Blk 302, Jurong East St 32
#01-22,
Singapore 600302
Tel: 6564-9677
Fax: 6564-9876
Email: faith-kwan@lakeside.org.sg

Lakeside Family Services is a Member of NCSS

Charity Registration No: 1294
IPC No: IPC000214
UEN: S97SS0022B

 Lakeside Family Services
 @ lakesidefamilyservices
lakeside.org.sg

